

For further help and advice

Phone: 18001 0800 7311 888 (textphone)
0800 7311 888 (telephone)

Email: helpline@rnid-typetalk.org.uk

Fax: 0151 709 8119

www.typetalk.org

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Brunswick Business Park
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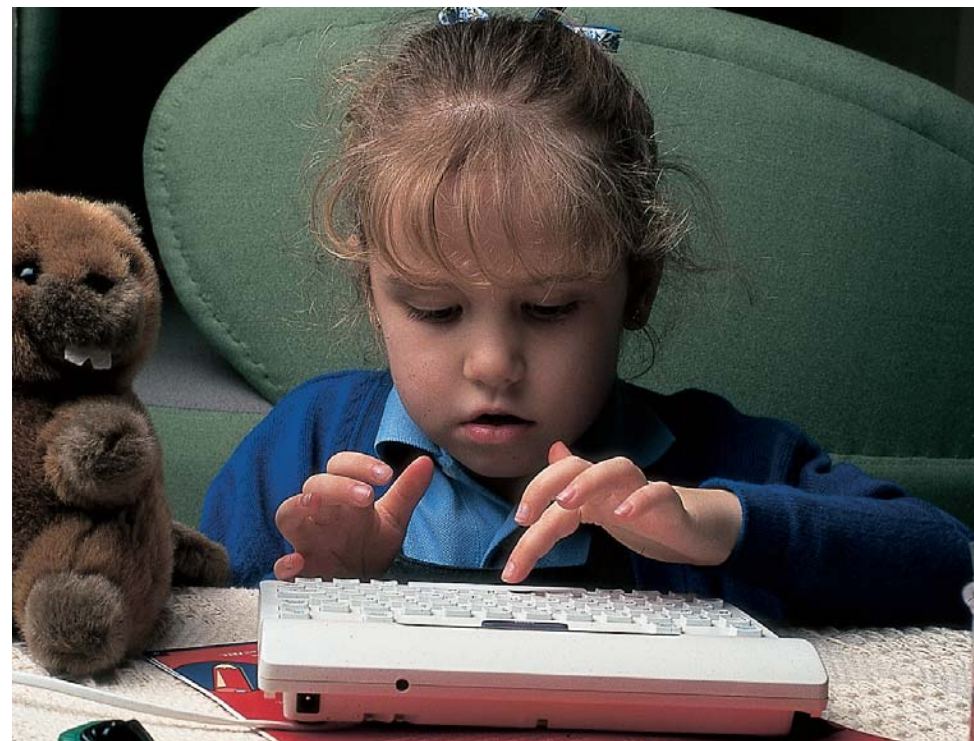
In an emergency dial **18000**

Text users calling from abroad - +44 151 494 1260
Hearing users calling from abroad - +44 151 494 2022

The Customer Support Team are available Monday -
Friday 9am-8pm, Saturday and Sunday 9am-5pm.

This leaflet is available in large print and braille.

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User Guide: Pro 100 speech impaired (hco)

RNID Typetalk

Pro 100

Making a call speech impaired (hco)

1. Switch on the Pro 100 and Press MENU and letter O
2. Press the DIAL button
3. Dial 18001 followed by the full telephone number including the area code
4. You will see TXD Dialling - TXD Ringing - TXD Operator Connected PLEASE WAIT immediately type SI/HCO
5. The Relay Assistant will respond with THANK YOU, PLEASE HOLD...
6. The Relay Assistant will type the greeting of the hearing person followed by GA. You can now type your conversation.
7. When you have finished type GA, wait a few seconds then press MENU and then letter V
8. You will see 'PICK UP HANDSET' do this immediately and listen to the reply
9. When the called party has finished speaking, press the ANNOUNCER (spacebar) and then replace the handset back on the telephone
10. After a short pause you can type your reply. To end the call press the on/off button.

N.B Each time you wish to listen, repeat steps 7,8 & 9

Pro 100

Receiving a call speech impaired (hco)

1. When the phone rings switch on the Pro 100 and type HELLO
2. You will then see Call Via TXD - TXD Operator Connected PLEASE WAIT immediately type SI/HCO
3. The Relay Assistant will respond with THANK YOU, PLEASE HOLD
4. When you see PLEASE PICK UP NOW IF YOU WISH TO LISTEN
5. Wait a few seconds and press the MENU and letter V. You will see 'PICK UP HANDSET' do this immediately and listen to the reply
6. When your caller has finished speaking, press the ANNOUNCER (spacebar) and then replace the handset back on the telephone
7. After a short pause you can type your reply
8. To end the call - press the on/off button

N.B. each time you wish to listen, repeat steps 5 & 6



Certificate No. 547



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