

For further help and advice

Phone: 18001 0800 7311 888 (textphone)
0800 7311 888 (telephone)

Email: helpline@rnid-typetalk.org.uk

Fax: 0151 709 8119

www.typetalk.org

RNID Typetalk
Harrington Road
Brunswick Business Park
Liverpool
L3 4DF

In an emergency dial **18000**

Text users calling from abroad - +44 151 494 1260
Hearing users calling from abroad - +44 151 494 2022

The Customer Support Team are available Monday -
Friday 9am-8pm, Saturday and Sunday 9am-5pm.

This leaflet is available in large print and braille.

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User Guide: Pro 100 text only

RNID Typetalk

Pro 100

Making a call text only

1. Switch on the Pro 100 and Press MENU and then letter O
2. Press the DIAL button
3. Dial 18001 followed by the full telephone number including the area code
4. You will see TXD Dialling - TXD Ringing - TXD Operator Connected PLEASE WAIT
5. The Relay Assistant will type the greeting of the hearing person followed by GA
6. You can now start to type
7. To end the call press the on/off button

Note: Always press MENU and then the O before making your call.

Pro 100

Receiving a call using voice

1. When the phone rings, switch on the Pro 100 and type HELLO
2. You will then see - Call Via TXD - TXD Operator Connected PLEASE WAIT
3. The Relay Assistant will type what your caller is saying to you
4. When you see GA you can type your reply
5. To end the call - press the on/off button

Note: Always type 'HELLO' when you receive a call



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