

For further help and advice

Phone: 18001 0800 7311 888 (textphone)
0800 7311 888 (telephone)

Email: helpline@rnid-typetalk.org.uk

Fax: 0151 709 8119

www.typetalk.org

RNID Typetalk
Harrington Road
Brunswick Business Park
Liverpool
L3 4DF

In an emergency dial **18000**

Text users calling from abroad - +44 151 494 1260
Hearing users calling from abroad - +44 151 494 2022

The Customer Support Team are available Monday -
Friday 9am-8pm, Saturday and Sunday 9am-5pm.

This leaflet is available in large print and braille.

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User Guide: Minicom Compact speech impaired (hco)

RNID Typetalk

Minicom Compact

Making a call speech impaired (hco)

1. Switch on the compact
2. Hold down CTRL key and press CODE key, on screen you will see CODE [BAUDOT] CCITT
3. Press the ANNOUNCER/SPACEBAR until the brackets are around (CCITT)
4. Press the RETURN key TWICE. You will briefly see CCITT CODE ON flash on the screen
5. Put the telephone handset on the rubber cups
6. Dial 18001 followed by the FULL telephone number, including the area code on the TELEPHONE
7. You will see TXD Dialling - TXD ringing - TXD Operator Connected PLEASE WAIT immediately type SI/HCO
8. The relay Assistant will respond with THANK YOU, PLEASE HOLD...
9. The Relay Assistant will type the greeting of the hearing person followed by GA
10. You can now type your conversation, when you have finished type GA
11. Wait a few seconds then lift the telephone handset and listen
12. When your called party has finished speaking, replace the handset back onto the rubber cups and press the STAR* button on your TELEPHONE
13. After a short pause you can type your reply. To end the call - press the on/off key and replace the telephone handset

N.B. Each time you wish to listen, repeat steps 11 and 12

Minicom Compact

Receiving a call speech impaired (hco)

1. When the telephone rings, place the telephone handset on to the rubber cups, switch on the COMPACT and type HELLO
2. You will see - Call via TXD - TXD Operator Connected PLEASE WAIT ...immediately type SI/HCO
3. The Typetalk Relay Assistant will respond with THANK YOU, PLEASE HOLD
4. When you see, PLEASE PICK UP NOW IF YOU WANT TO LISTEN
5. Hold down the CTRL key and press CODE key, on screen you will see CODE (BAUDOT) CCITT
6. Press the ANNOUNCER/SPACEBAR until the brackets are around (CCITT)
7. Press the RETURN key twice
8. Lift the handset, wait a few seconds then speak
9. When your caller has finished speaking, place the handset back onto the rubber cups and press the STAR * button on your TELEPHONE
10. After a short pause you can type your reply
11. To end the call - press the on/off key and replace the telephone handset

N.B Each time you wish to listen, repeat steps 8 and 9



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