

## For further help and advice

Phone: 18001 0800 7311 888 (textphone)  
0800 7311 888 (hearing)

Email: [helpline@rnid-typetalk.org.uk](mailto:helpline@rnid-typetalk.org.uk)

Fax: 0151 709 8119

[www.typetalk.org](http://www.typetalk.org)

RNID typetalk  
Harrington Road  
Brunswick Business Park  
Liverpool  
L3 4DF

In an emergency dial **18000**

Text users calling from abroad - +44 151 494 1260  
Hearing users calling from abroad - +44 151 494 2022

The Customer Support Team are available Monday -  
Friday 9am-8pm, Saturday and Sunday 9am-5pm.

This leaflet is available in large print and braille.

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## User Guide: Minicom Compact with voice (vco)

**RNID Typetalk**

## Minicom Compact

### Making a call using voice

1. Switch on the compact
2. Hold down CTRL key and press `_/CODE` key. You will see CODE [baudot] CCITT
3. Press the ANNOUNCER/SPACEBAR until the brackets are around (CCITT)
4. Press the RETURN key TWICE. You will briefly see CCITT CODE ON flash on the screen
5. Put the telephone handset on the rubber cups
6. Dial 18001 followed by the full telephone number, including the area code on the telephone.
7. You will see TXD Dialling - TXD ringing - TXD Operator Connected PLEASE WAIT
8. The TRA will type the greeting of the hearing person followed by GA
9. Lift the handset, wait 2 seconds then speak
10. When you have finished speaking put the handset back on to the rubber cups and press the STAR \* button on your telephone
11. The TRA will type back the reply
12. To end the call press the on/off key and replace the telephone handset.

## Minicom Compact

### Receiving a call using voice

1. When the phone rings, place the telephone handset firmly on to the rubber cups, switch on the Compact and type HELLO
2. You will see Call via TXD - TXD Operator Connected PLEASE WAIT
3. The TRA will type what your caller is saying to you
4. When you see GA hold down the CTRL key and press `_/CODE` key
5. Press the ANNOUNCER/SPACEBAR until the brackets are around (CCITT)
6. Press the RETURN key twice
7. Lift the handset, wait 2 seconds then speak
8. When you have finished speaking replace the handset back into the rubber cups and press the STAR \* button on your telephone
9. The TRA will type back the reply
10. To end the call press the on/off key and replace the telephone handset.



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