

For further help and advice

Phone: 18001 0800 7311 888 (textphone)
0800 7311 888 (telephone)

Email: helpline@rnid-typetalk.org.uk

Fax: 0151 709 8119

www.typetalk.org

RNID Typetalk
Harrington Road
Brunswick Business Park
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L3 4DF

In an emergency dial **18000**

Text users calling from abroad - +44 151 494 1260
Hearing users calling from abroad - +44 151 494 2022

The Customer Support Team are available Monday -
Friday 9am-8pm, Saturday and Sunday 9am-5pm.

This leaflet is available in large print and braille.

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User Guide: minicom 7 (VII) with voice (vco)

RNID Typetalk

Minicom 7 (VII)

Making a call using voice

1. Switch on the Minicom V11 (M7)
2. Hold down the CTRL Key and press CODE Key at the same time
3. On screen you should see CODE (CCITT)
4. Hold down the CTRL Key and press CODE Key at the same time
5. CCITT CODE ON will flash up on the screen
6. Put the telephone handset firmly into the rubber cups
7. Dial 18001 followed by the FULL telephone number including the area code on the TELEPHONE
8. You will then see - TXD Dialling-TXD Ringing - TXD Operator Connected PLEASE WAIT
9. The Relay Assistant will type the greeting of the hearing person followed by GA
10. Lift the telephone handset, wait for 2 seconds then speak
11. When you have finished speaking, replace the handset back into the cups and press the STAR * button on your TELEPHONE
12. After a short pause the operator will type the reply
13. To end the call - switch off the textphone and replace the telephone handset

N.B. Repeat steps 10 and 11 each time you want to speak

Minicom 7 (VII)

Receiving a call using voice

1. When the phone rings, place the telephone handset firmly into the rubber cups switch on the Minicom V11 (M7) and type HELLO
2. You will then see - Call Via TXD -TXD Operator Connected PLEASE WAIT
3. The Relay Assistant will type what your caller is saying to you
4. When it is your turn to speak hold down the CTRL Key and press CODE Key at the same time
5. On screen you should see CODE (CCITT)
6. Hold down the CTRL Key and press CODE Key at the same time CCITT CODE ON will flash up on the screen
7. Lift the telephone handset, wait for 2 seconds then speak
8. When you have finished speaking, replace the handset back into the cups and press the STAR * button on your TELEPHONE
9. After a short pause the Relay Assistant will type the reply
10. To end the call - switch off the textphone and replace the telephone handset

N.B. Repeat steps 7 and 8 each time you want to speak



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