

## For further help and advice

Phone: 18001 0800 7311 888 (textphone)  
0800 7311 888 (hearing)

Email: [helpline@rnid-typetalk.org.uk](mailto:helpline@rnid-typetalk.org.uk)

Fax: 0151 709 8119

[www.typetalk.org](http://www.typetalk.org)

RNID typetalk  
Harrington Road  
Brunswick Business Park  
Liverpool  
L3 4DF

In an emergency dial **18000**

Text users calling from abroad - +44 151 494 1260  
Hearing users calling from abroad - +44 151 494 2022

The Customer Support Team are available Monday -  
Friday 9am-8pm, Saturday and Sunday 9am-5pm.

This leaflet is available in large print and braille.

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## User Guide: Minicom 5000 speech impaired (hco)

**RNID Typetalk**

## Minicom 5000

### Making a call speech impaired (hco)

1. Switch on the M5000
2. Hold down the CTRL key and press number 4 you will see CODE (AUTOMATIC)
3. Press the ANNOUNCER (Spacebar) until you see (CODE CCITT)
4. Hold down the CTRL key and press number 4 again and CCITT CODE ON will flash on screen
5. Place the telephone handset firmly into the rubber cups
6. Dial 18001 followed by the FULL telephone number including the area code on your TELEPHONE
7. You will see TXD Dialling - TXD ringing TXD Operator connected PLEASE WAIT...immediately type SI/HCO
8. The Relay Assistant will respond with THANK YOU, PLEASE HOLD
9. The Relay Assistant will type the greeting of the hearing person followed by GA
10. You can now type your conversation, when you have finished type GA
11. Wait a few seconds, lift the telephone handset and listen to the reply
12. When the called party has finished speaking, replace the handset back into the cups and press the STAR \* button on your TELEPHONE
13. After a short pause you can type your reply
14. To end the call - switch off the textphone and replace the telephone handset

## Minicom 5000

### Receiving a call speech impaired (hco)

1. When the telephone rings, place the handset firmly into the rubber cups
  2. Switch on the M5000 and type HELLO
  3. You will then see Call Via TXD- TXD Operator Connected PLEASE WAIT... immediately type SI/HCO
  4. The Relay Assistant will respond with THANK YOU, PLEASE HOLD
  5. When you see PLEASE PICK UP NOW IF YOU WISH TO LISTEN
  6. Hold down the CTRL key and press number 4 you will see CODE (AUTOMATIC)
  7. Press the ANNOUNCER (spacebar) until you see CODE (CCITT)
  8. Hold down the CTRL key and press number 4 again and CCITT CODE ON will flash on screen
  9. Wait a few seconds then lift the handset and listen
  10. When your caller has finished speaking, place the handset back into the cups and press the STAR \* button on your TELEPHONE
  11. After a short pause you can type your reply
  12. To end the call, switch off the textphone and replace the telephone handset
- N.B. Each time you wish to listen repeat steps 9 & 10