

For further help and advice

Phone: 18001 0800 7311 888 (textphone)
0800 7311 888 (telephone)

Email: helpline@rnid-typetalk.org.uk

Fax: 0151 709 8119

www.typetalk.org

RNID Typetalk
Harrington Road
Brunswick Business Park
Liverpool
L3 4DF

In an emergency dial **18000**

Text users calling from abroad - +44 151 494 1260
Hearing users calling from abroad - +44 151 494 2022

The Customer Support Team are available Monday -
Friday 9am-8pm, Saturday and Sunday 9am-5pm.

This leaflet is available in large print and braille.

The Royal National Institute for Deaf People. Registered Office: 19-23 Featherstone Street, London EC1Y 8SL. A company limited by guarantee registered in England and Wales No. 454169, Registered Charity Numbers 207720 (England and Wales) and SC038926 (Scotland).



User Guide: Minicom 5000 with voice (vco)

RNID Typetalk

Minicom 5000

Making a call using voice

1. Switch on the M5000
2. Hold down the CTRL key and press number 4 you will see CODE (Automatic)
3. Press the ANNOUNCER (Spacebar) until you see CODE (CCITT)
4. Hold down the CTRL key and press number 4 again, CCITT CODE ON will flash
5. Place the telephone handset firmly into the rubber cups
6. Dial 18001 followed by the full telephone number including the area code on your telephone
7. You will see TXD Dialling - TXD ringing TXD Operator connected PLEASE WAIT
8. The Relay Assistant will type the greeting of the hearing person followed by GA
9. Lift the telephone handset, wait 2 seconds then speak
10. When you have finished speaking replace the handset back into the cups and press the STAR * button on your telephone
11. After a short pause the Operator will type back your reply
12. To end the call switch off the textphone and replace the telephone handset.

Note: Each time you wish to speak follow steps 9 and 10

Minicom 5000

Receiving a call using voice

1. When the phone rings, place the telephone handset into the rubber cups
2. Switch on the M5000 and type HELLO
3. You will see Call Via TXD- TXD Operator Connected PLEASE WAIT
4. The Relay Assistant will type what your caller is saying to you
5. When it is your turn to speak, hold down the CTRL key and press number 4 you will see CODE (Automatic)
6. Press the ANNOUNCER (Spacebar) until you see (CODE CCITT)
7. Hold down the CTRL key and press number 4, CCITT CODE ON will flash on
8. Lift the telephone handset, wait for 2 seconds then speak
9. When you have finished speaking, replace the handset back into the cups and press the STAR* button on your telephone
10. After a short pause the Relay Assistant will type back your reply
11. To end the call, switch off the textphone and replace the telephone handset

Note: each time you wish to speak follow steps 8 and 9



Certificate No. 547



INVESTOR IN PEOPLE