

For further help and advice

Phone: 18001 0800 7311 888 (textphone)
0800 7311 888 (telephone)

Email: helpline@rnid-typetalk.org.uk

Fax: 0151 709 8119

www.typetalk.org

RNID Typetalk
Harrington Road
Brunswick Business Park
Liverpool
L3 4DF

In an emergency dial **18000**

Text users calling from abroad - +44 151 494 1260
Hearing users calling from abroad - +44 151 494 2022

The Customer Support Team are available Monday -
Friday 9am-8pm, Saturday and Sunday 9am-5pm.

This leaflet is available in large print and braille.

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User Guide: Minicom V, Supercom text only

RNID Typetalk

Minicom V, Supercom

Making a call text only

1. Switch on the M5 Supercom
2. Hold down the SHIFT/SELECT key and press the RETURN Key
3. Your screen should say CHANGE SETTINGS Y/N. Press N once.
4. Put the telephone handset firmly into the rubber cups
5. Dial 18001 followed by the FULL telephone number including the area code on the TELEPHONE
6. You will then see - TXD Dialling-TXD Ringing - TXD Operator Connected PLEASE WAIT
7. The Relay Assistant will type the greeting of the hearing person followed by GA
8. You can now start to type
9. To end the call - switch off the textphone and replace the telephone handset

Minicom V, Supercom

Receiving a call text only

1. When the phone rings, place the telephone handset firmly into the rubber cups and switch on the M5 Supercom
2. You will then see - Call Via TXD -TXD Operator Connected PLEASE WAIT
3. The Relay Assistant will type what your caller is saying to you
4. When you see GA you can type your reply
5. To end the call - switch off the textphone and replace the telephone handset

Note: Do not type Hello when you switch on the minicom



Certificate No. 547



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