

# RNID typetalk

## *BT Textphone Text only*



## Making a call

1. Switch on the BT Textphone
2. Press the Dial/End call button
3. Dial the FULL telephone number of the person you wish to call, including the area code on the BT Textphone
4. Press Enter
5. You will then see - TXD Dialling - TXD Ringing - TXD Operator Connected PLEASE WAIT
6. When you see 'Call Connected GA', you are connected to the Operator and the number you have called
7. You can now start to type
8. To end the call press and hold down the Dial/End key



Text user prefix      18001  
Hearing user prefix 18002  
**Emergency            18000**



# Receiving a call

1. When the phone rings type HELLO
2. You will then see call via TXD - TXD Operator connected PLEASE WAIT
3. The Operator will type what your caller is saying to you
4. When you see GA you can type your reply
5. To end the call - press and hold down the Dial/End key

Note: Always **type** HELLO to answer the call

## For further help and advice

Customer Support (Text) - 18001 0800 500 888

Customer Support (Hearing) - 0800 7311 888

Switchboard - 0151 709 9494

Fax - 0151 709 8119

email - [helpline@rnid-typetalk.org.uk](mailto:helpline@rnid-typetalk.org.uk)

Website - [www.typetalk.org](http://www.typetalk.org)

Registered Charity No: 207720

In an Emergency dial 18000

Text user prefix - 18001

Hearing user prefix - 18002

Text users calling from abroad - +44 151 494 1260

Hearing users calling from abroad - +44 151 494 2022

Available in large print and braille

Print Date - Oct 05