

RNID typetalk

BT Textphone using your voice



Making a call

1. Switch on the BT Textphone
2. Press the Dial/End call button
3. Dial the FULL telephone number of the person you wish to call, including the area code on the BT Textphone
4. Press Enter
5. You will then see - TXD Dialling - TXD Ringing - TXD Operator Connected PLEASE WAIT
6. When you see 'Call Connected GA', you are connected to the Operator and the number you have called
7. Lift the telephone handset and press the F8/VCO button, wait for 2 seconds then speak
8. When you have finished speaking say GA, press the SPACE/ANNOUNCER bar
9. After a short pause, the Operator will type back their reply
10. To end the call - replace the handset and hold down the Dial/End key

Note: each time you wish to speak follow step 7 and 8.



Text user prefix 18001
Hearing user prefix 18002
Emergency 18000



Receiving a call

1. When the phone rings type HELLO
2. You will then see Call via TXD - TXD Operator connected PLEASE WAIT
3. The Operator will type what your caller is saying to you
4. When you see GA , lift the telephone handset and press the F8/VCO button, wait 2 seconds then speak
5. When you have finished speaking say GA, press the SPACE/ANNOUNCER bar
6. After a short pause, the Operator will type back their reply
7. To end the call - replace the handset and hold down the Dial/End key.

Note: Each time you wish to speak follow step 4 and 5.

For further help and advice

Customer Support (Text) - 18001 0800 500 888

Customer Support (Hearing) - 0800 7311 888

Switchboard - 0151 709 9494

Fax - 0151 709 8119

email - helpline@rnid-typetalk.org.uk

Website - www.typetalk.org

Registered Charity No: 207720

In an Emergency dial 18000

Text user prefix - 18001

Hearing user prefix - 18002

Text users calling from abroad - +44 151 494 1260

Hearing users calling from abroad - +44 151 494 2022

Available in large print and braille

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